

Consulate General of India
Jeddah

Sealed quotations from Naqaba Sayyarat-licensed and reputed companies are invited for providing new model city buses to the Indian pilgrims staying at Azizia and for other areas outside Markazia at Makkah during Haj 2018. The quotations should be submitted to Consulate General of India, Jeddah latest by **April 11, 2018 (till 1700 hrs.)**. Details are as below:

Consulate General of India

Jeddah

TENDER NOTICE

Sealed quotations from licensed and reputed bus companies are invited for providing buses and transport services to the Indian pilgrims staying at Azizia and other areas outside Markazia for their movement to and from Azizia and Other areas outside Markazia to Haram Sharief (including tunnels) during Haj 2018. The quotations should be submitted, along with documentary evidences of company's valid license, experience, proposed plan of action, to Haj Section, Consulate General of India, Jeddah latest by **Wednesday, 11 April, 2017 (till 1700 hrs.)**.

2. Details of the services that are to be provided by the company are indicated below:

Sl. No.	Description
1.	2016 and above model city buses(3 doors, low-floor), 45 & above seater buses; round the clock. Number of buses required may vary from 50 to 250 per day depending on schedule.
2.	Buses will be required for the respective period from <u>7th Zilquda 1439 to 16th Muharram 1440</u> . The said period may slightly vary.
3.	The price, quoted should not exceed SR 230.
4.	In case more than one company qualifies for award of the contract the selected companies will have to give service at the L-1 price discovered through the tender.
5.	One bus shall be counted for a maximum of 250 Hajis per day.
6.	The selected companies will also have to provide buses as per prescribed ratio by the Saudi authorities (which may not more than 1200 Hajis/bus per day.) for the tunnel shuttle movements, whenever required. Necessary approval for the tunnel movement and payments for the buses required for this leg will also have to be borne by the selected companies.
7.	All necessary permissions, approvals, and payments, if any, to the local Government /Haj agencies required for transporting Indian Pilgrims from Azizia and other areas outside Markazia to Haram Sharief and back (including tunnels, wherever required). The companies will also have to

	set up shaded bus points at designated places at Azizia, other accommodation areas, Kudai Parking, Ajyad Parking, Clock Tower Parking, etc.
8.	Company should provide a coordinator and 3 sub contractors to Coordinate with Indian Haj Mission.
9.	Mobile tankers to supply gasoline, Mobile repair workshop
10.	Set up of control room to monitor the transport movement in Azizia.
11.	Six coaster buses per 40000 Hajis. <u>These Coaster buses will be over and above the buses provided as per the criteria stated above.</u>
12.	Provides 2 drivers per bus daily and attendant (cleaner).
13.	One additional field staff, per bus, round the clock for transport services. These staffs will be supervised by at least three Transport Services Coordinators (Saudi Supervisors). These coordinators are over and above the coordinators mentioned in Para 2.8 above. Their tasks would be to assist Indian Hajis in the field in boarding and deboarding the buses, coordinate with local Saudi officials for smooth movement of buses, etc.
14.	Provide walki-talki and other communication devices for field staffs and Transport Services Coordinators for smooth communication.
15.	All the selected companies will also provide miscellaneous services to Hajis such as: water, juice, sleepers, umbrella, wheelchairs, Ice-Packs, meal to drivers specially on Friday, Tips to drivers per trip, etc.

Sealed tender along with required documents, should reach Haj Section, Consulate General of India, Jeddah latest by **Wednesday, 11 April, 2018 till 1700 hrs.** Tender without proper documents shall not be entertained. The process of selection of final bidder will consist of following two stages:

A. **Qualifying stage:**

A designated committee will assess the companies based on the following criteria:

- (i) Companies should have at least 50 buses of 2016 & above model;
- (ii) Valid license;
- (iii) Experience in the field;

- (iv) Proposed number of man-power to be deployed for handling services;
- (v) Well-equipped office in Makkah;
- (vi) Any other relevant criteria that the committee may decide.

B. **Selection stage:**

- (i) Only those companies will be considered for selection who qualify in the first stage.
- (ii) The committee will open the price bid.

Terms and Conditions

1. The Committee reserves the right to reject any or all tenders without assigning any reason thereof.
2. An agreement will be signed with successful bidder/bidders encompassing elaborate terms and conditions. The company will be given in advance the schedule of arrival of the pilgrims at each building for providing services to the pilgrims. **The selected bidder, after the agreement, has to submit earnest money of SR 200,000/- in the form of cheque/draft duly certified by Bank and payable in favour of “Consulate General of India, Jeddah”.** The selected bidder will not be allowed to back off the contract and in case he is not able to provide the desired services, the Earnest Money will not be refunded to him. All the bidders have to pay SAR 10,000/- in cash at the time of depositing tender for participating the bid, which will not be refundable.
3. It should be ensured that the services are provided as per the agreement. In case of non compliance of terms and conditions or any kind of deficiency in the services, a penalty, as decided by the Consulate, would be imposed, *which may include cancellation of the contract with no payment and also blacklisting of the company.*

**Consulate General of India
Jeddah**